User Stories – swiftpay Mobile App Prototype

1. User Registration

As a new user,

I want to register an account,

so that I can access the app and start using financial services.

2. Login

As a registered user,

I want to log into my account securely,

so that I can protect my financial information and access my dashboard.

3. View Account Balance

As a user,

I want to view my account balance,

so that I can know how much money I have available at any time.

4. View Transaction History

As a user,

I want to view my past transactions,

so that I can track my income, spending, and transfers.

5. Transfer Money

As a user,

I want to transfer money to other accounts,

so that I can pay people or move funds easily.

6. Make Payments

As a user,

I want to pay bills or merchants through the app,

so that I don’t need to use cash or go to payment centers.

7. Access Financial Education Content

As a user,

I want to watch financial education videos and tips,

so that I can make smarter decisions with my money.

8. Receive Notifications

As a user,

I want to receive transaction and security alerts,

so that I am always informed about account activity.

9. Multi-Currency Support

As a frequent traveler,

I want the app to support multiple currencies,

so that I can send and receive money internationally without hassle.

10. Manage Profile Information

As a user,

I want to update my profile and settings,

so that I can keep my contact and security details up to date.